1. **CLIENT DETAILS**

|  |  |
| --- | --- |
| Customer Name |  |
| Company Name (if applicable) |  |
| Site Contact (if different from customer) |  |
| Site Contact Email |  |
| Site Contact Number |  |
| Carrier (Telstra, Optus, Vodafone, Other) |  |
|  |  |

1. **Onsite Client requirements**

|  |  |
| --- | --- |
| Please provide a clear explanation of what the client is issue is and what their desired outcome |  |

1. **DECRIPTION OF THE PREMISE**

|  |  |
| --- | --- |
| Site Address |  |
| Brief Description of the Premise  (House, Warehouse, Shed, etc.) |  |
| Existing Technology Onsite  (if any, as much information as possible) |  |

1. **PROPOSED SOLUTION**

|  |  |
| --- | --- |
| Hardware to be installed  (Give as much detail as possible) |  |

1. **CLIENT QUESTIONNAIRE – INSTALLATION PARTICULARS**

|  |  |
| --- | --- |
| What is the roof made of?  (Tin, tiles, thatched, etc.) |  |
| What are the external walls made of?  (Concrete, Brick, Timber, etc.) |  |
| What are the internal walls made of?  (Concrete, Brick, Timber, Gyprock, etc.) |  |
| How many storeys or levels are within the premise? |  |
| How many internal rooms are within the premise? |  |
| Is there an internal roof access hatch available to use? |  |
| Any specific work approval required?  (Heritage Listing, Body Corp, Site Inductions, etc.) |  |
| Is a general power outlet (GPO) available to the internal installation location? |  |
| Any other site-based information for comment? (Pets, Electric Gates, Parking, Preferred Access, etc.) |  |

1. **ANCILLARY DOCUMENTS**

**6. 1 Images of the Exterior and Interior of the Premise**

Please attach the following images in addition to this completed form. If you have other images, please upload these to section 7 (Other Information) with any associated notes.

|  |  |
| --- | --- |
| **Exterior of the building/house**  Full heigh image or multiple showing different angles of the premise | **Image 1:** |
| **Interior of the building/house**  Images to show the preferred location for the internal antenna and other hardware.  **Please note:** This location may be subject to change at time of installation if found to be unsuitable. | **Image 2:** |

**6.2 Floorplan of the Premise**

Please provide the building floorplans. This information is used to help assess the cable lengths required, access to internal areas of the property, and other details necessary to the installation of the hardware.

If there is a target coverage area (TCA) within the property (IE: Master Bedroom & Bathroom) vs entire house/office/shed – please use the “highlight” feature on photo editor and markup the relevant locations for improved coverage.

|  |
| --- |
|  |

1. **LOXCEL REPORT / HEAT MAP**

Please provide 2 to 3 Loxcel Reports and or the Heat Maps, from desired cell tower site back to the client premise.

If there are concerns associated with either of the two mapping tools, please provide a summary in section 7 (Other Information).

|  |
| --- |
|  |

1. **OTHER INFORMATION**

Please attach here any further comments, references, or images in relation to the installation.

When finished, email this file to [sales@radioparts.com.au](mailto:sales@radioparts.com.au) or directly to your installer.